

30 Days Outsourcing



Outsourcing to India

What are the three rules Chris must follow?

- 1.
- 2.
- 3.

What does Chris do for a living?

Describe Chris' initial view of outsourcing.

Describe how India's continuous investment in human capital and the Internet have helped the people of Bangalore (Bengalurus).

How much do call center operators get paid per month in India? _____

Discuss the culture clash that is occurring in India as U.S. business is challenging the cultural norms of India.

What is "America Training?"

When are the prime work hours in India? _____

How does this new two-country economy affect wages and job opportunities for American unskilled workers?

Describe the conditions of the impoverished in Bangalore.

How does outsourcing force Americans to redefine themselves?

What is Chris' opinion of outsourcing by the end of the 30 days?

What is your opinion of outsourcing?